

# Adult Social Care Performance Dashboard

# Safeguarding

Updated: December 2020

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Commissioning Support & Business Intelligence Service  
Data, Insight, Business Intelligence, & Performance



**Sefton**  
**2030**  
Ready for the future

## Document Control

Version	Date of Issue	Reason for Issue
V0	16/12/2019	Final for Regular Update

## Document Ownership

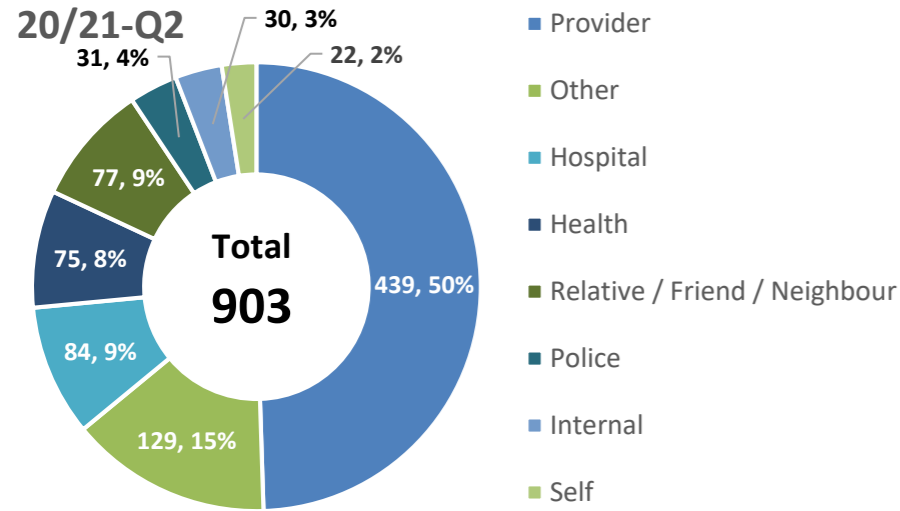
Role	Name/Title
Author	Joshua Cross Business Intelligence Officer
Contributors	-
Release Authority	Roger Robinson Business Intelligence & Performance Lead
File Location	\\Smbc-file-04.smbc.loc\Business_Intelligence\ASC\Dashboards\Safeguarding\[Safeguarding Dashboard V2.xlsx]FrontPage

## Distribution

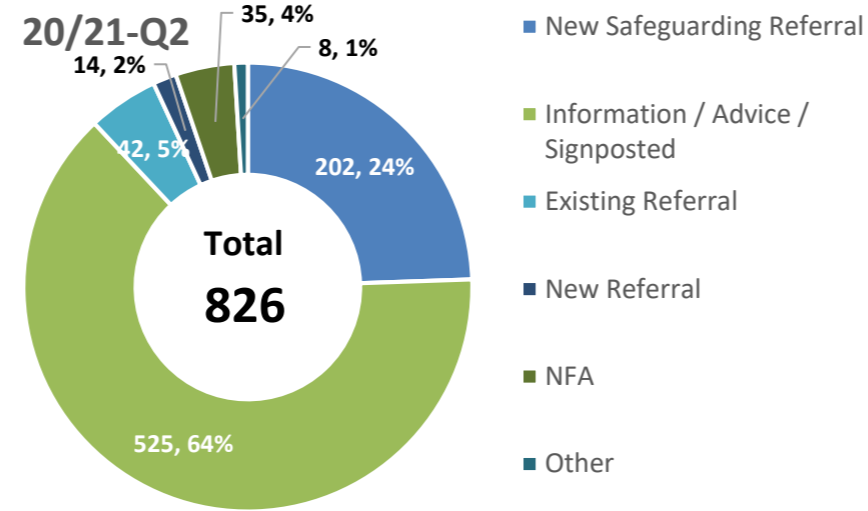
Cabinet Member, ASC DMT, ASC Teams  
(Not sensitive/restricted)

# Contacts - Adult Abuse Suspected / Safeguarding Concerns

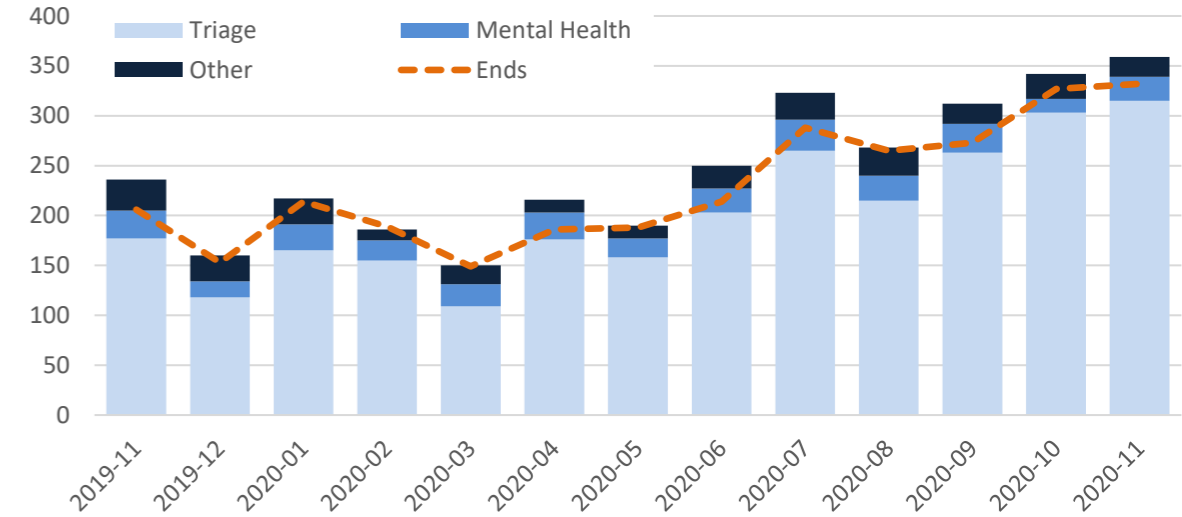
## Contact Sources - Latest Full Quarter (Starts)



## Contact Outcomes - Latest Full Quarter (Ends)



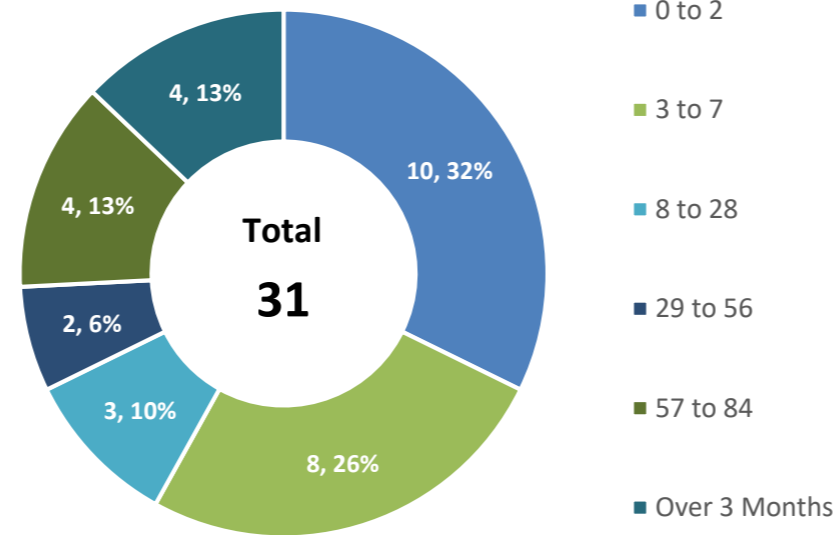
## Monthly Contact Starts by Team & Ends



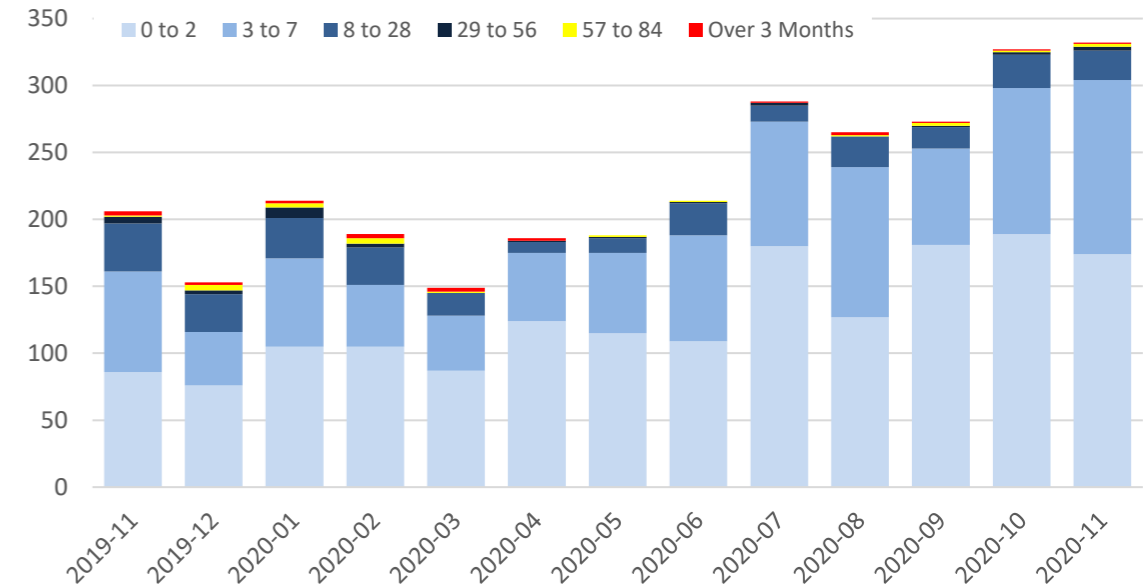
## Contact Source Details - Last Two Full Quarters & Change

Contact Starts - Source	20/21-Q1	20/21-Q2	Trend
Provider	302	439	↑
Other	132	129	↓
Hospital	45	84	↑
Health	50	75	↑
Relative / Friend / Neighbour	50	77	↑
Police	30	31	↑
Internal	18	30	↑
Self	17	22	↑
Neighbourhood Centre	8	12	↑
Fire	2	4	↑
Unknown	2	0	↓
<b>Total</b>	<b>656</b>	<b>903</b>	<b>↑</b>

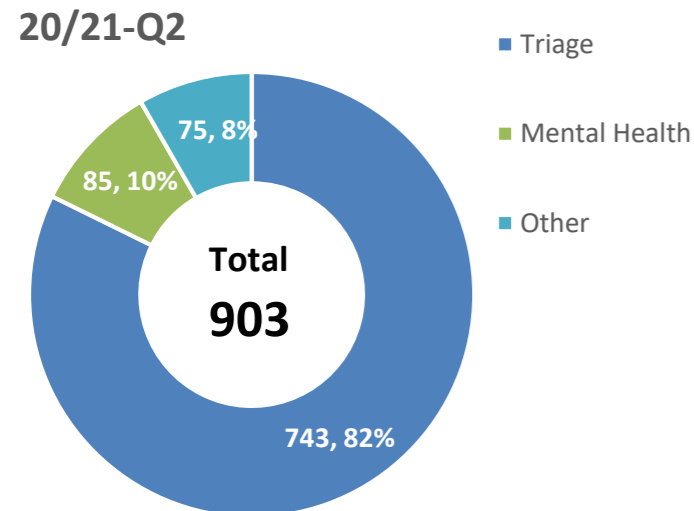
## Days Open for Current OPEN Contacts



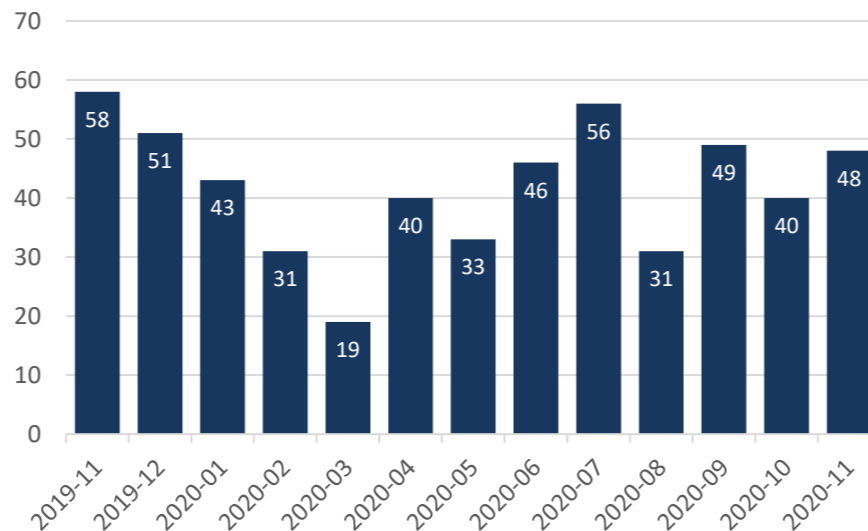
## Days Taken to Complete Contact



## Contact Receiving Team - Latest Full Quarter (Starts)



## Caseload - Snapshot of Open Contacts at Month End



## Overview Commentary

Contacts have been increasing over the past 12 months. Q.2 contact starts were 38% higher than in Q.1 and ends were 40% higher.

The first two months of Q.3 have seen contacts at their highest compared to all previous months of the year.

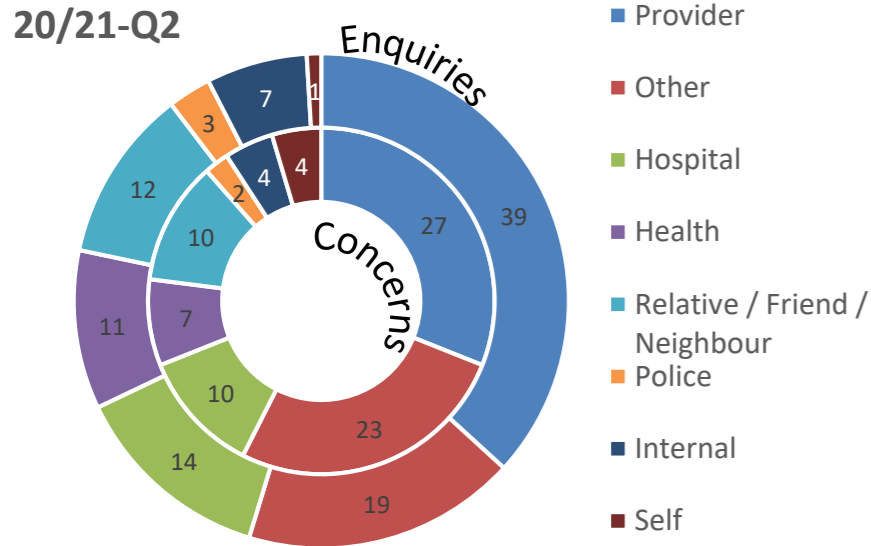
Of closed contacts in November 92% were closed within 7 days. This is comparable to the closure rates of Q.2 - 93% and Q.1 - 92%.

Of 31 currently open contacts 42% have been open longer than 7 days.

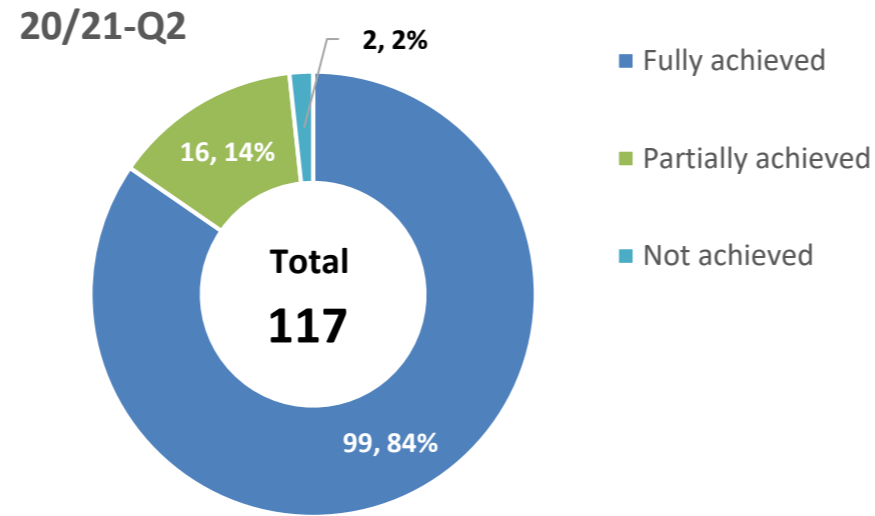
Overall contact caseload for November is at 48, this is slightly above the average for Q.1 and Q.2 (combined) of 43.

# Referrals - Concerns, Section 42 and Other Enquiries

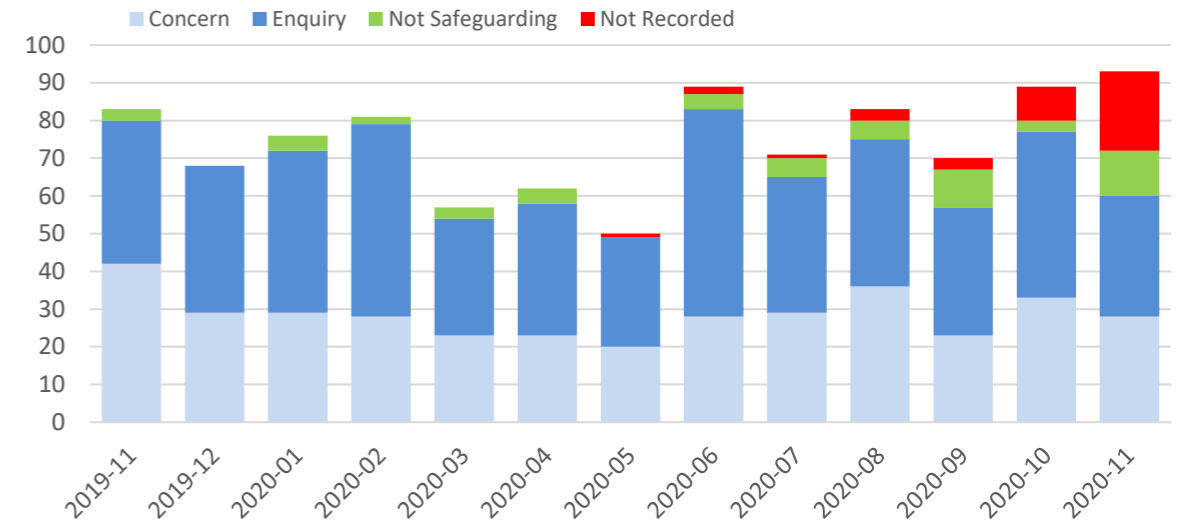
## Referral Sources - Latest Full Quarter (Starts)



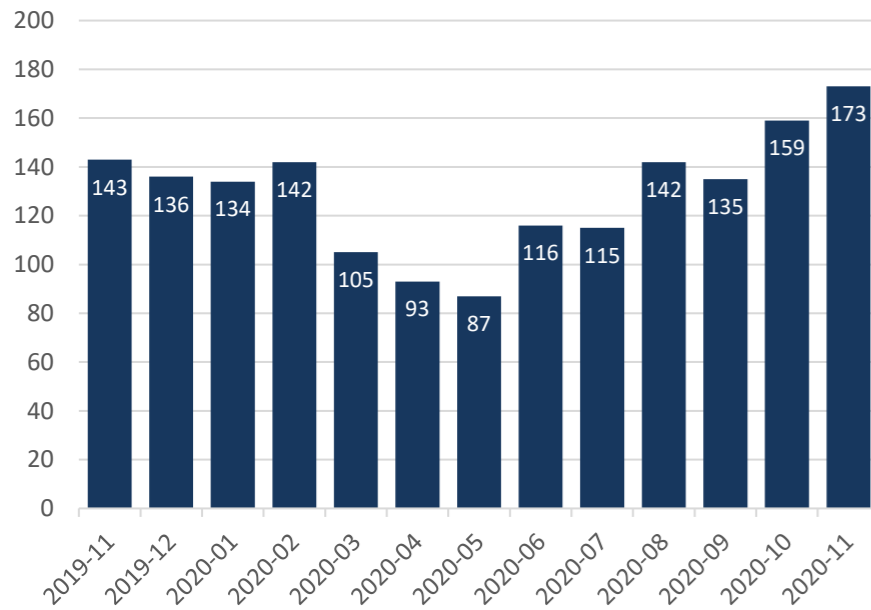
## Enquiry Outcomes - Latest Full Quarter (Ends)



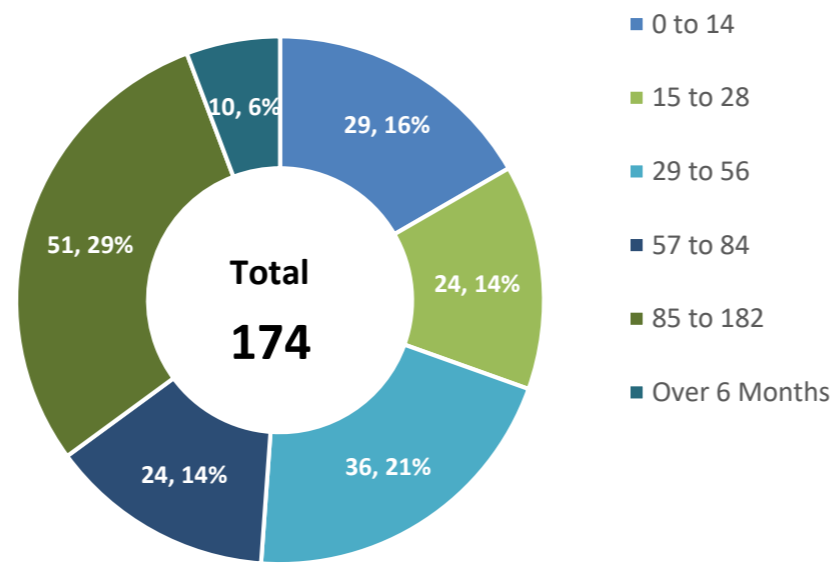
## Monthly Referral Starts by Recorded Type



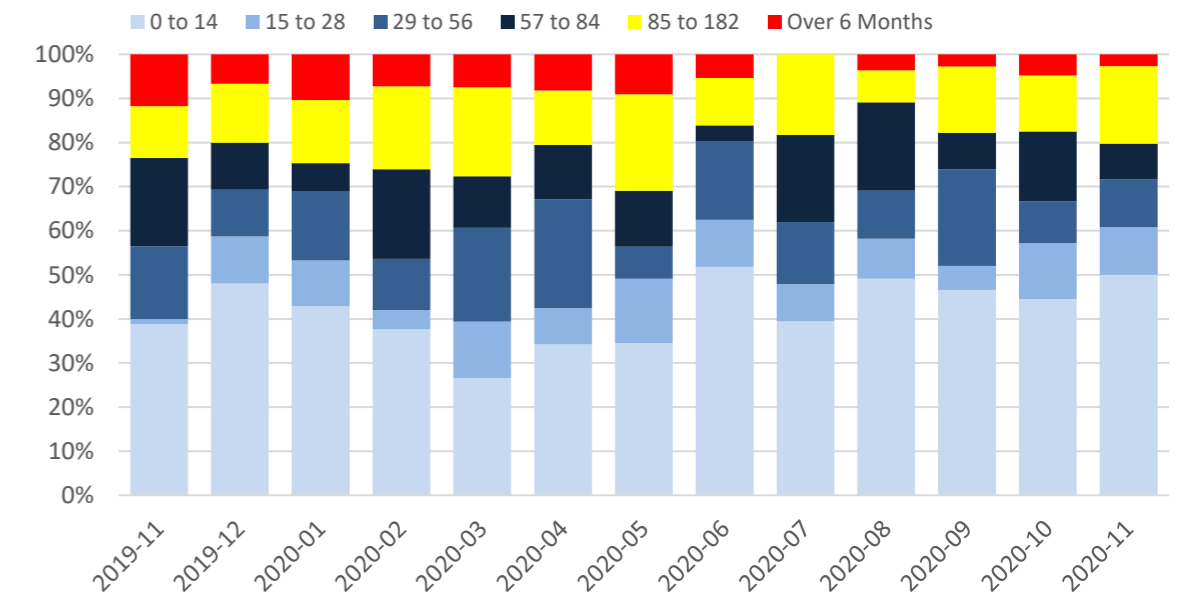
## Caseload - Snapshot of Open Referrals at Month End



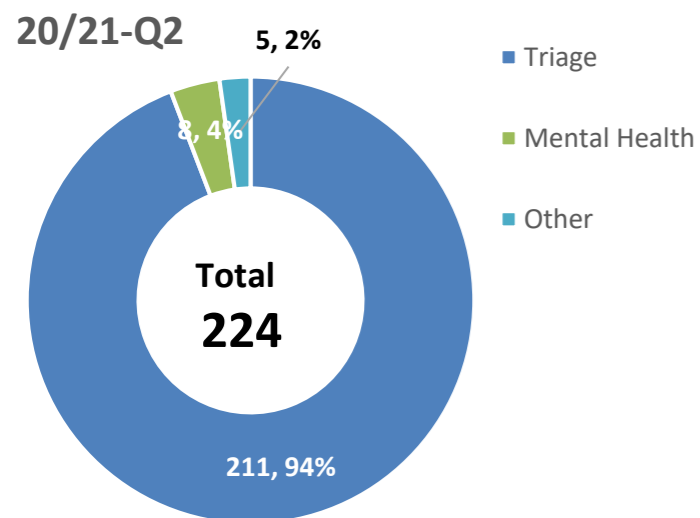
## Days Open for Current OPEN Contacts



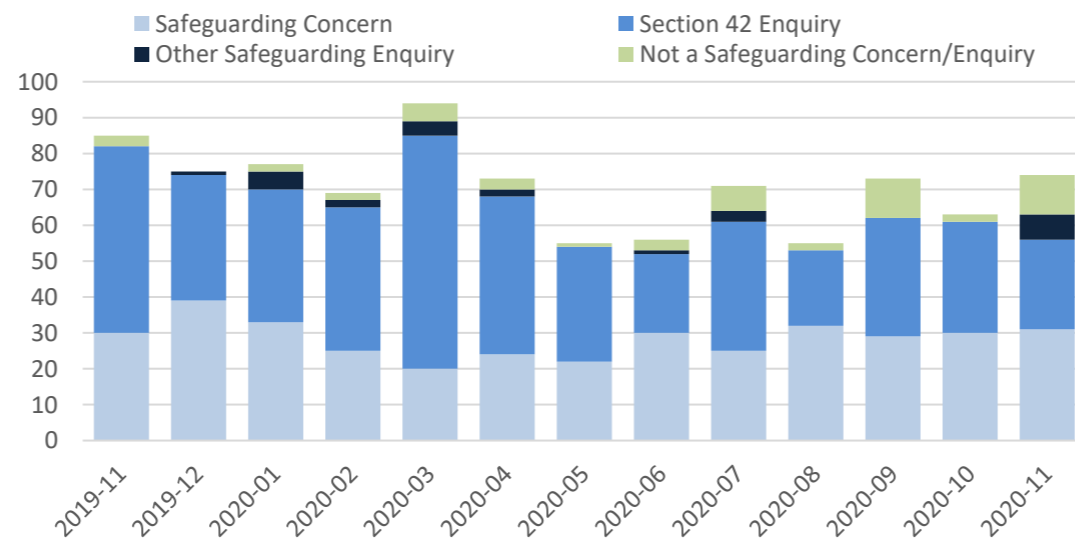
## Days Taken to Complete Contact (Ends)



## Referral Receiving Team - Latest Full Quarter



## Monthly Referral Ends by Type



## Overview Commentary

Referral starts in November are the highest of the previous 12 months and 24% higher than the Q.2 average.

There were 74 referral contact ends in November, 50% of these were resolved within 14 days.

173 referrals remain open at the end of November. Of these just under half - 49% have been open longer than 57 days.

The number of referrals that went on to become an S42 in November was 25. In October, 31 referrals went on to become an S42. The average figure for Q.2 was 30 and for Q.1 the average was 33.

# Enquiry Abuse Types, Locations and Perpetrators

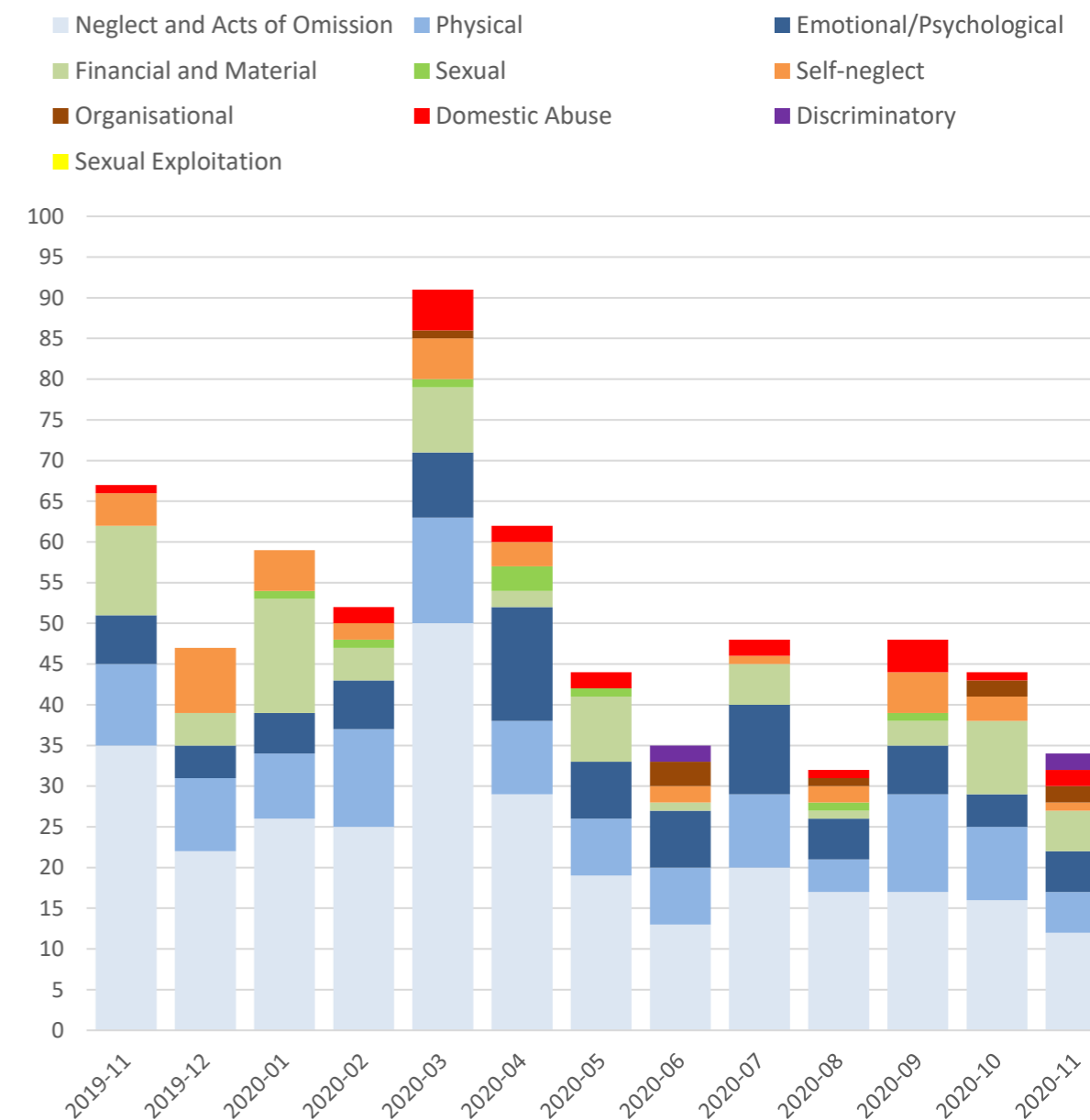
## Main Victim Outcomes - Last Two Full Quarters & Change

Referral Ends - Victim Outcome	20/21-Q1	20/21-Q2	Trend
No Further Action	84	90	↑
Other	35	33	↓
Not Recorded	15	16	↑
Community Care Assessment & Services	13	24	↑
Increased Monitoring	19	17	↓
Moved to Increased/Different Care	9	15	↑
<b>Total</b>	<b>184</b>	<b>199</b>	<b>↑</b>

## Abuse Type - Last Two Full Quarters & Change

Referral Ends - Abuse Type	20/21-Q1	20/21-Q2	Trend
Neglect and Acts of Omission	61	54	↓
Physical	23	25	↑
Emotional/Psychological	28	22	↓
Financial and Material	11	9	↓
Sexual	4	2	↓
Self-neglect	5	8	↑
Organisational	3	1	↓
Domestic Abuse	4	7	↑
Discriminatory	2	0	↓
Sexual Exploitation	0	0	↑
<b>Total</b>	<b>141</b>	<b>128</b>	<b>↓</b>

## Enquiry Abuse Types - Ends in Month



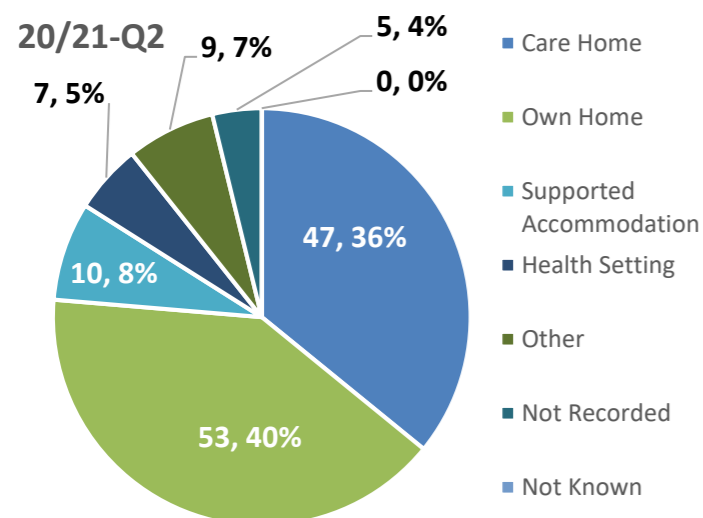
## Location of Abuse - Last Two Full Quarters & Change

Referral Ends - Location	20/21-Q1	20/21-Q2	Trend
Care Home	51	47	↓
Own Home	62	53	↓
Supported Accommodation	12	10	↓
Health Setting	3	7	↑
Other	9	9	↑
Not Recorded	2	5	↑
Not Known	5	0	↓
<b>Total</b>	<b>144</b>	<b>131</b>	<b>↓</b>

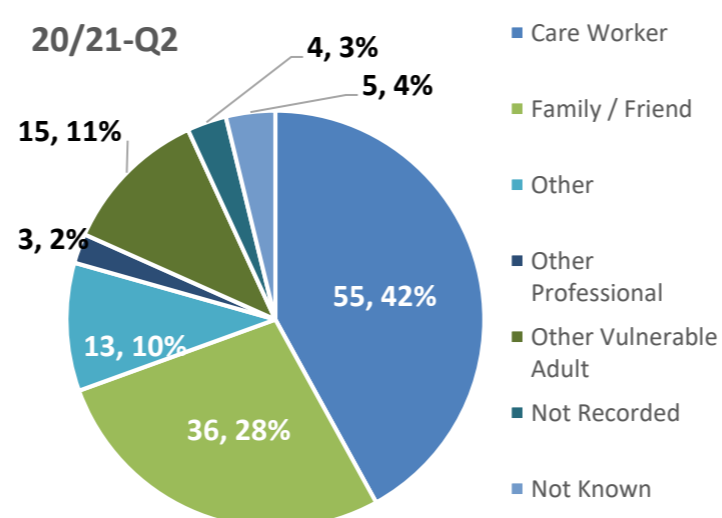
## Perpetrator - Last Two Full Quarters & Change

Referral Ends - Perpetrator	20/21-Q1	20/21-Q2	Trend
Care Worker	56	55	↓
Family / Friend	47	36	↓
Other	19	13	↓
Other Professional	4	3	↓
Other Vulnerable Adult	13	15	↑
Not Recorded	2	4	↑
Not Known	3	5	↑
<b>Total</b>	<b>144</b>	<b>131</b>	<b>↓</b>

## Episode Location of Abuse - Latest Full Quarter (Ends)



## Episode Perpetrator - Latest Full Quarter (Ends)



## Overview Commentary

Abuse enquiry ends in November are down on the previous two months and are 5 below the combined average for Q.1 and Q.2.

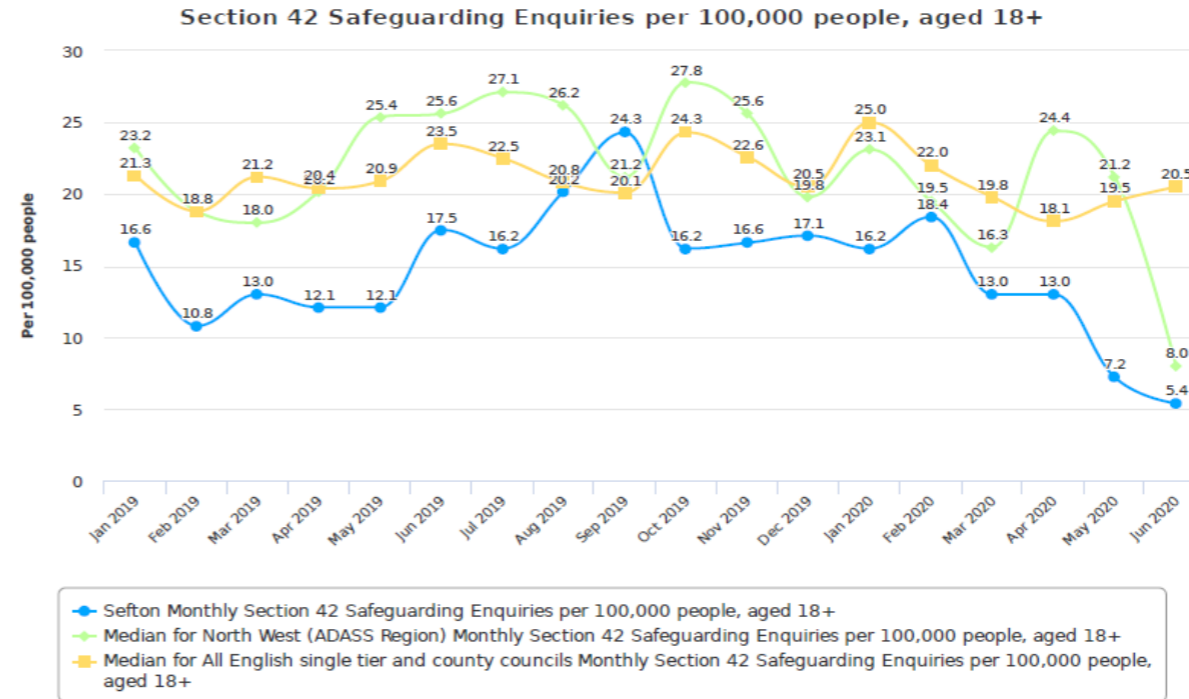
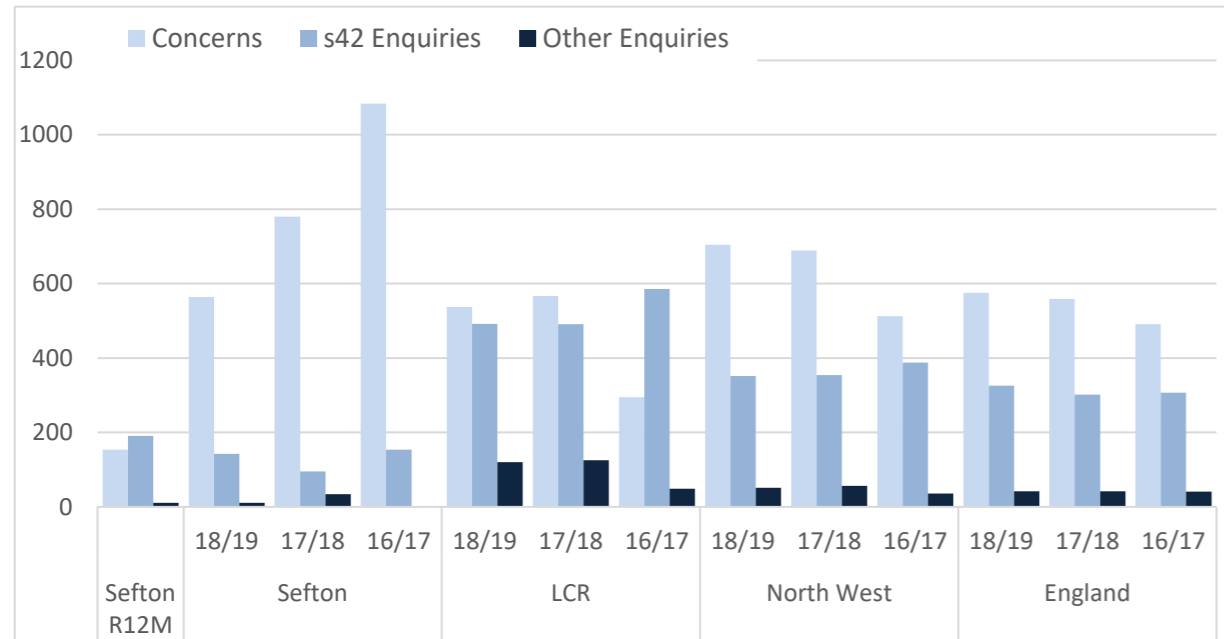
As in Q.1 and Q.2 neglect and acts of omission continue to make up the biggest proportion of abuse types.

Care homes and own homes continue to account for the vast majority - 73%, of abuse locations in November. For Q.2 this figure was 76%.

Care workers and family/friend constitute 66% of abuse perpetrators for November ends. In Q.2 this figure was 69%.

## National Benchmarking

### Safeguarding Type Rates per 100,000 population



### Safeguarding Abuse Types - Rates per 100,000 Population Heatmap

Rate Per 100,000 pop 18+	Sefton R12M	18/19	17/18	16/17	18/19	17/18	16/17	18/19	17/18	16/17	18/19	17/18	16/17
		Sefton Council	Sefton	Sefton Council	LCR	LCR	LCR	North West	North West	North West	England	England	England
Physical	47.0	31.6	24.9	38.4	147.2	167.7	168.2	99.4	110.5	110.4	90.0	83.3	81.2
Sexual	4.1	11.3	2.3	6.8	24.7	24.0	19.5	18.7	19.6	16.6	15.7	16.0	15.9
Psychological	37.1	27.1	20.4	20.3	76.4	76.3	70.5	65.1	62.3	55.4	56.7	49.6	46.7
Financial	28.9	38.4	18.1	24.8	99.9	112.0	106.3	69.0	75.1	62.6	59.2	54.8	52.7
Discriminatory	1.8	0.0	0.0	0.0	0.4	0.4	1.6	0.4	0.8	1.3	1.4	2.1	2.3
Organisational	4.1	0.0	0.0	0.0	14.6	71.0	54.6	11.7	25.0	25.6	15.8	15.8	15.0
Neglect	120.3	72.2	47.5	72.2	177.5	242.4	260.2	140.5	168.6	171.7	128.5	119.3	116.6
Domestic Abuse	9.5	2.3	0.0	0.0	20.2	26.8	1.6	22.5	19.4	3.4	19.6	16.2	12.1
Sexual Exploitation	0.0	0.0	0.0	0.0	0.8	2.8	1.2	1.0	1.0	0.3	1.8	2.2	1.7
Slavery	0.0	0.0	0.0	0.0	0.4	0.4	2.9	0.3	0.3	0.6	0.3	0.7	0.5
Self-Neglect	16.7	4.5	0.0	0.0	15.0	7.3	5.3	12.7	7.9	3.4	18.9	15.9	13.7

### Overview Commentary

Safeguarding concerns in Sefton have reduced significantly over the past 3 years. 18/19 the figure was in line with the National average. The rolling 12 month figure shows safeguarding concerns continuing to reduce.

Sefton's rate of s42 enquiries is lower than the National and North West median.

Physical and psychological abuse rates are slightly higher in Sefton than in previous years, although these rates are lower than LCR, North West and National figures.

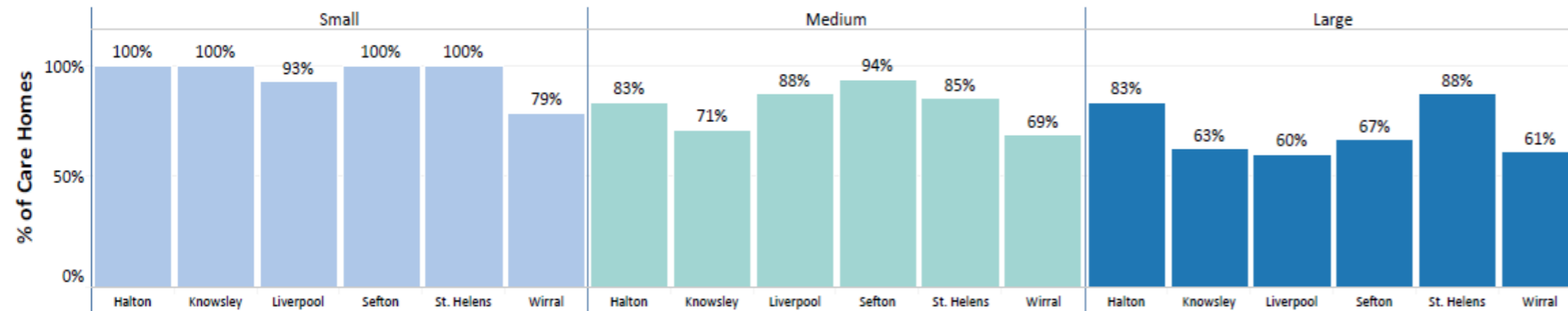
Rates of neglect in Sefton are 67% higher than 18/19 and, although still lower than LCR and North West figures, are similar to the national average.

## NW ADASS CQC Benchmarking

### Breakdown of Quality by Size of the Care Home: Liverpool City Region

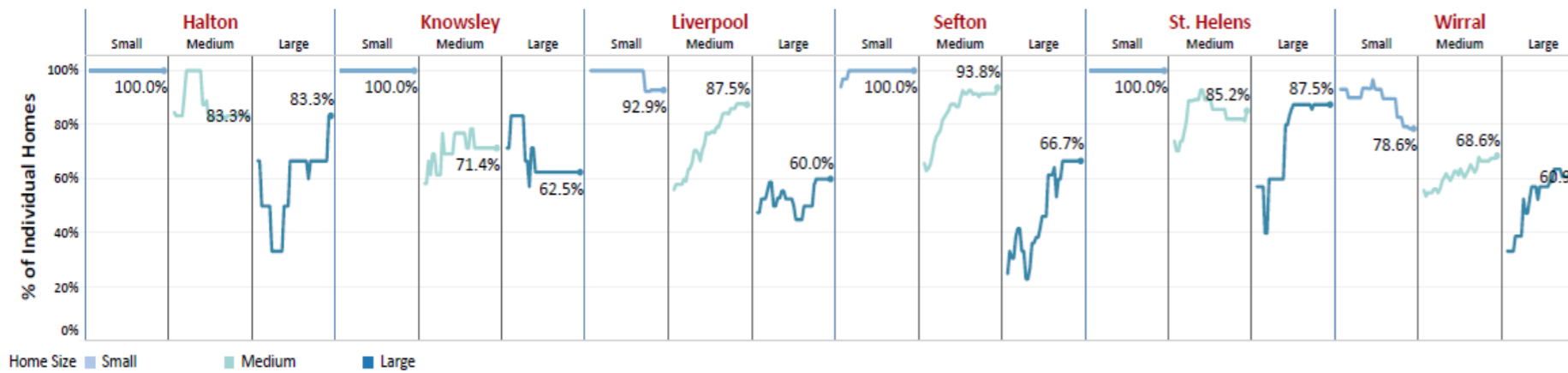
Chart shows % of Homes Rated 'Outstanding' or 'Good'

Small Home is 10 beds or less, Medium is between 11 and 49, Large 50+



### Breakdown of Quality by Size of the Care Home: Liverpool City Region

Methodology as above - Nov 17 to Present



### % of Community Based Providers rated 'Good' or 'Outstanding' per Local Authority:

November 2020

